

10 January 2019

AG 2400 End of Life Notice

Dear Nomadix Customer:

The End of Sale (EOS) notice for the AG 2400 was announced April 2017. This notice is to inform you of the End of Life (EOL) date for the AG 2400 Gateway.

As Nomadix continues to focus on its gateway and deep packet inspection appliances by releasing newer technologies, we will continue to provide support for the AG 2400 model per the following applicable dates:

- *Final date for premium support of the AG 2400– April 30, 2020*
- *Final date to obtain bug fixes to NSE firmware – April 30, 2020*
- *Final date to obtain optional keyed features – April 30, 2020*
- *Final date for hardware support, repair, and replacement – April 30, 2020*

For periods beyond the EOL date we will continue to include technical support on a best effort basis with 24/7 web and call center access, excluding software upgrades or hardware replacement.

We look forward to an opportunity to provide continued support as outlined above and encourage you to consider the next generation AG 2500 model gateways. We invite you to visit our website at [nomadix.com](http://nomadix.com) to review the next generation gateway as well as our Life Cycle Policy.

We value your business and thank you for your continued partnership.

Best regards,

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